Aviate CU Online Tutorials



HOW TO LOGIN TO ONLINE BANKING.





Logging in to Aviate CU Mobile App

Before you login, you must be registered for online banking. **REMEMBER** 6 & 7 steps only apply to members logging in for the first time.

- 1. Download and open your Aviate CU app
- 2. Click 'Login'
- 3. Enter your username and click 'Login'
 - this is the username you created when you registered
- 4. Enter your password and then click 'Continue' or biometrics.
- 5. You will then be asked to generate a one-time passcode
 - this is a 4 digit code sent to your phone
 - enter the 4 numbers and click 'I approve the activity' If using biometrics, no OTP needed.
- 6. Enter pin number
 - the 8 digit pin sent to your mobile at the time you registered for an online account
- 7. Create a 'Memorable Word'
 - this is a security word that can be used to access your account in the event of a forgotten password

TOP TIP: If your smartphone device is set up with biometrics, the Aviate CU app will apply the same function to your login.

- this only applies after you've logged in for the first time.